

Farmers Market Nutrition Program Frequently Asked Questions



FMNP (Farmers Market Nutrition Program) is making big changes ahead of the 2023 season. Paper checks have been replaced with electronic benefits to be redeemed at approved farmers markets and farm stores via a Quick Response QR code.

Below are some frequently asked questions regarding the changes. For additional questions, please contact us at FMNPTeam@doh.wa.gov.

Question	Answer
What is CVB?	CVB = Cash Value Benefit, the benefit for WIC participants to purchase fruits and vegetables at grocery stores with their card. Now it is available to be used at approved farmers markets and farm stores via QR code along with FMNP benefits.
Do both Seniors and WIC participants get CVB?	No, CVB is only a benefit for WIC participants.
Do the FMNP dates (June 1-October 31) apply to CVB as well?	CVBs can be redeemed year-round at approved markets and farm stores (as long as the market or farm store is open and has eligible foods available). This will begin June 1, 2023.
Will growers be using their old Grower ID, or will they get a new one?	Growers will receive a new Grower ID upon approval for the 2023-2024 season. It will look different from IDs of the past. The new ID number is called an “X9” number, which is how the store/farm will be paid for WIC benefits electronically.
Is the electronic FMNP transaction process on an app?	No, it is a web-based browser. It needs to be accessed by a smart phone or tablet. Site: https://vendors.cdpehs.com/
Is Wi-Fi required for these transactions?	No. However, reliable cell service with data is required. If cell signal is poor, the grower or market should look into a hotspot or Wi-Fi.
What happens if a mistake is made during a transaction?	The grower can void the transaction in the vendor portal. However, it is “all or nothing.” Growers cannot partially void transactions. The entire transaction must be voided and re-done if necessary.

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Can multiple employees log in at different markets under the same vendor?	Yes. The vendor portal allows for multiple users simultaneously under one grower ID. Each user will have their own unique username and password.
Can growers divide sales in transaction history by market?	No. At this time, there is not a capability to see transaction history separated by markets. That function should be available next year.
Will there be an option to manually type in numbers/QR code if system is not working?	No. There is not a capability to enter in the WIC/Senior card manually if the browser or signal is down.
Is there still a need for \$4 increments in transactions?	No, that was only required with checks. With the electronic system, there is no minimum purchase amount or increment needed.
Will I need to keep re-logging into the portal for each transaction?	No, selecting “remember my log-in” on the opening screen in the portal eliminates the need to re-log in. Or bookmark the site to your smart device.
What if a participant has a lost or damaged QR code?	We advise that participants take a picture of their QR code on their phone as a backup. Growers’ devices will be able to pull the QR code from a photo or a printed sheet of paper if they prefer. As a last resource, state agency staff can re-issue a QR code to a participant via text, email, or mail.
When will growers get paid?	Settlement will be completed by direct deposit once per week on Tuesday nights.
How can growers view the transaction history?	Visit https://vendors.cdpehs.com/ log in and click the dropdown menu at the top right. That is where you can also void transactions when needed.
How can participants check their benefit balance?	Participants can call the number on the back of their card or use the WICShopper App (for WIC FMNP participants) to check their benefit balance.



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