



## **Hospital Staffing Advisory Committee Meeting**

## **Minute Notes**

| Date                 | 12/20/2023                                  |   |  |  |  |
|----------------------|---|---|--|--|--|
| <b>Meeting Topic</b> | Policy Updates and Staffing Matrix          |   |  |  |  |
| Note Taker           | Holli Erdahl                                |   |  |  |  |
| Attendees            | Standing Attendees                          |   |  |  |  |
|                      | WSHA  | WSNA, SEIU, UFCW  |  |  |  |
|                      |   |   |  |  |  |
|                      | □ Darcy Jaffe                               | □ David Keepnews  |  |  |  |
|                      |   | □ Duncan Camacho  |  |  |  |
|                      |   | ☐ Kendra Valdez   |  |  |  |
|                      |   |   |  |  |  |
|                      | □ Renee Rassilyer Bomers                    |   |  |  |  |
|                      | DOH   | L&I   |  |  |  |
|                      | ☐ Christie Spice                            |   |  |  |  |
|                      |   | ☐ Katherine Bigler  |  |  |  |
|                      |   |   |  |  |  |
|                      |   | □ Carl Backen   |  |  |  |
|                      |   |   |  |  |  |
|                      |   |   |  |  |  |
|                      |   |   |  |  |  |
|                      | Alternates and Other Attendees              |   |  |  |  |
|                      | Anthony Cantu: Alternate for Kendra Valdez  | Ashlen Strong Barbara Friesen  Bonnie Fryzlewics Colleen Spitz                            |  |  |  |
|                      | Dino Johnson: Alternate for Renee Rassilyer |   |  |  |  |
|                      | Bomers                                      |   |  |  |  |
|                      | Amanda Facciolo                             |   |  |  |  |
|                      | Christina Dallen                            |   |  |  |  |
|                      | Dawn Marick                                 | Grace Jones   |  |  |  |
|                      | Hanna Welander                              | Jackie Mossakowski  |  |  |  |
|                      | Jaclyn Smedley                              | Jen Stephas   |  |  |  |
|                      | Jessica Hauffe                              | Julia Barcott  Kelsey McCauley  Manda Scott  Maureen Hatton  Michelle Curry  Toni Swenson |  |  |  |
|                      | Kelly Allen Krista Touros                   |   |  |  |  |
|                      | Matthew Erlich                              |   |  |  |  |
|                      | Michael Davis                               |   |  |  |  |
|                      | Natalia Koss Vallejo                        |   |  |  |  |
|                      | Ellen Saline                                | TOTAL SWETISOTT   |  |  |  |
|                      | LIICH Jaime                                 |   |  |  |  |

| Agenda Item        | Notes   |
|--------------------|---|
| Welcome            | Roll call, Land and Labor acknowledgement   |
| Accepting<br>Prior | Any corrections to be made for November? Approved with no updates or corrections. |





| Meeting Minutes          |  |  |  |
|--------------------------|--|--|--|
| Safety Topic             | Make sure your car is winter ready!  |  |  |
|                          | Keep an emergency kit in your car.   |  |  |
|                          | Make sure to drive when safe, avoid drowsy driving.  |  |  |
|                          | Leave early when possible.   |  |  |
|                          | <ul> <li>Don't use cellphones when driving.</li> </ul>                                       |  |  |
|                          | Have a sober designated driver.  |  |  |
|                          | <ul> <li>Your family and friends want you to be safe, be cautious when driving!</li> </ul>   |  |  |
| Action Items             | Complete OPMA Training/Certification   |  |  |
| and Follow               | Full completion  |  |  |
| Up                       | <ul> <li>One of the committee members will be stepping down, we will work to</li> </ul>      |  |  |
|                          | replace them for the next meeting in January   |  |  |
|                          | Additional Committee Meetings  |  |  |
|                          | <ul> <li>New meetings in January, February, March 2024</li> </ul>                            |  |  |
|                          | <ul> <li>Additional meetings for completing forms</li> </ul>                                 |  |  |
|                          | Meeting Materials/Voting   |  |  |
|                          | <ul> <li>Feedback from members that meeting materials would be preferred to</li> </ul>       |  |  |
|                          | have earlier   |  |  |
|                          | <ul> <li>How can we meet this need while also keeping up with the increased</li> </ul>       |  |  |
|                          | cadence of the meetings?   |  |  |
|                          | <ul> <li>Structure meetings differently? Discussion/reaction/brainstorming?</li> </ul>       |  |  |
|                          | <ul> <li>Should we have a discussion portion for brainstorming and a separate</li> </ul>     |  |  |
|                          | portion for voting on materials that have been put organized by                              |  |  |
|                          | DOH/L&I from previous meetings   |  |  |
|                          | No changes as of now, but will continue to look for ways to improve                          |  |  |
| Meal and Rest            | L&I Policy HLS.A.1 – Mandatory Overtime  |  |  |
| Break/Overtime           | <ul> <li>Clarifies overtime for facility and employees with examples</li> </ul>              |  |  |
| Policy Updates           | L&I Policy HLS.A.2 – Meal and Rest Break   |  |  |
|                          | <ul> <li>Still refining verbiage, draft will be sent to this committee within a</li> </ul>   |  |  |
|                          | month or so  |  |  |
|                          | <ul> <li>Clarifies meal and rest break for employees and facilities with examples</li> </ul> |  |  |
|                          | Live public feedback has not yet been scheduled, more to come on the date!                   |  |  |
|                          | Please review and send feedback to LNI, will ask for broader public comment late             |  |  |
|                          | January for Mandatory Overtime form, feedback is welcome now. More to come for               |  |  |
|                          | Meal and Rest Break.   |  |  |
|                          | Send comment/feedback to: HealthcareLaborStandards@Ini.wa.gov                                |  |  |
| Hospital                 | Committee Member Feedback Crosswalk overview   |  |  |
| Staffing<br>Matrix and   | <ul> <li>Comments on the left – received recommendation</li> </ul>                           |  |  |
| Matrix and<br>Categories | <ul> <li>X – indications recommendation was made, blank means the</li> </ul>                 |  |  |
|                          | recommendation was not made, does not denote a dismissal of                                  |  |  |
|                          | recommendation   |  |  |
|                          | Staffing form should include patient care units  |  |  |
|                          | <ul> <li>No concerns</li> </ul>  |  |  |





## Recommendation to include budget based on hours per patient day

- Clarification Budget for outpatient and inpatient, or review budget for inpatient only? Should hours per patient minute apply to both inpatient and outpatient?
- This is easy to track for inpatient areas, but is not necessarily standardized for outpatient
- Is it possible to use/offer different metrics? Not all metrics will have the same accuracy/consistency
- Will offering different metrics make the public less able to understand the nuances? Too confusing to have different options that mean different things?
- Average number of patients per day could be useful, hours per patient day is a harder metric to determine
- Hours per patient day is not standardized for outpatient, it may be a struggle to try and implement
- Hours per patient day metric we will want to define the formula that can be listed on the form for consistency. May need a recommendation from the committee on this formula for inpatient
- Outpatient would the committee recommend a standardized formula for outpatient? Table this for now
- HPPD need description of productive and non productive time for formula if we are going into detail
- Profession types vs credentialed healthcare professionals: Do we use RN and CNA, or move to Licensed vs Unlicensed Staff? May not be able to capture LPN/Management etc if we structure too specifically.
- Concern do we treat all clinical staff as fungible? Not all staff provide the same function, so combining RN, CNA and LPNs would lack clarity
- o Is it useful to add a place on the grid for RN, CNAs and LPNs?
- Disclosure notes for clarity on staffing model?
- Is there an internal standardized model that measures productivity that we can use?
- o Biggest issues identified:
  - Formula for inpatient HPPD?
  - How do we capture the staffing model effectively? Add LPN?
  - Outpatient: do we try to standardize at all? How can we provide clarity for public while also allowing different models of staffing to be captured?

## Anticipated visits/beds

- No discussion
- Staffing matrix include or exclude unlicensed personnel/additional care members?
  - O Who should be included in the grid?
    - Unit Secretaries
    - Case Managers
    - Health Unit Coordinators (HUC)
  - O Minimum is nursing staff, do we want to add support staff?
  - Nursing staff is defined by law, should stick to law for simplicity
  - Should be inclusive of patient care staff





|                | Makes sense to keep the matrix clear according to the law, but ensure   |  |  |  |
|----------------|---|--|--|--|
|                | inclusion in the staffing plan itself   |  |  |  |
|                | <ul> <li>Transparency of staffing plan may be more important than the</li> </ul>  |  |  |  |
|                | simplicity of understanding the plan  |  |  |  |
|                | <ul> <li>Check box list could be useful to include list of additional staff while</li> </ul>                                      |  |  |  |
|                | maintaining clarity on nursing staff  |  |  |  |
|                | <ul> <li>We will need to clarify the definitions of staff types on the form</li> </ul>  |  |  |  |
|                | ■ WAC 246-320-010   |  |  |  |
|                | <ul> <li>Include definitions and descriptions on form?</li> </ul>   |  |  |  |
|                | <ul> <li>No discussion</li> </ul>   |  |  |  |
|                | Include census based nurse staffing for inpatient units?  |  |  |  |
|                | <ul> <li>No discussion</li> </ul>   |  |  |  |
|                | Include bed capacity and average daily unit?  |  |  |  |
|                | <ul> <li>Will need to define further</li> </ul>   |  |  |  |
|                | <ul> <li>This would be for inpatient, outpatient would likely be average number</li> </ul>  |  |  |  |
|                | of visits   |  |  |  |
|                | Skill mix? Included for each unit?  |  |  |  |
|                | <ul> <li>Skill mix is required to be used when creating staffing plan, but is not<br/>required for having on the form.</li> </ul> |  |  |  |
|                | <ul> <li>Skill mix changes, so doesn't make sense to have on the plan</li> </ul>  |  |  |  |
|                | <ul> <li>Years of experience is not necessarily a useful measurement</li> </ul>   |  |  |  |
|                | <ul> <li>Understanding skill mix is important, but not needed on the form,<br/>cannot be maintained accurately</li> </ul>         |  |  |  |
|                | <ul> <li>Even though it is a snapshot, it is important to have a model<br/>represented</li> </ul>                                 |  |  |  |
|                | <ul> <li>Maybe not a pie chart, but the data is relevant and useful</li> </ul>  |  |  |  |
|                | inaçõe not a pie onare, sur tire data is relevante and doctui   |  |  |  |
|                | If there are any thoughts or positions you'd like to add comment to, please email us:   |  |  |  |
|                | hospitalstaffing@doh.wa.gov   |  |  |  |
| Public Comment |   |  |  |  |
|                | Can Alternates speak during the meetings? Will review charter!  |  |  |  |
|                |   |  |  |  |

| Assignment         | Deadline  |
|--------------------|---|
| Advisory Committee | Ongoing, early January for changes to be made before public comment |
| Advisory Committee | Ongoing   |
|                    |   |
|                    |   |
|                    | Advisory Committee  |