

Children and Youth with Special Health Care Needs (CYSHCN) Team



In the Children and Youth with Special Health Care Needs (CYSHCN) program, we promote connected systems of care for children and youth with special care needs from birth through transition to adulthood. We work with national, state, local, and community partners to help connect CYSHCN and their families to the health and related services they need to thrive. Our program is part of the Thriving Children and Youth unit in the Office of Family and Community Health Improvement.



Monica Burke

Title V CYSHCN Director

- Supervises CYSHCN Team at DOH
- Leads Maternal Child Health Block Grant (MCHBG) Implementation for CYSHCN in Washington State including CYSHCN Blueprint implementation
- Partners with UW Medical Home Partnership project on improving access to medical home and supporting local School Medical Autism Review Teams (SMART)
- Project director for WA Pediatric Mental Health Care Access program
- Collaborates with Local Health Jurisdictions (LHJs) to support development, implementation and evaluation of local MCHBG-funded CYSHCN plans and activities
- DOH CYSHCN representative to the Washington State Developmental Disabilities Council, Apple Health Medicaid Advisory Board and Early Hearing Detection Diagnosis and Intervention Advisory Board



Nikki Dyer

Family Engagement Consultant

- Title V Family Delegate for Washington State
- Provides leadership to CYSHCN team, other Title V programs, and LHJs on best practices for engaging families
- Leads annual reporting and assessment of family engagement activities across Title V programs, using the Family Engagement in Systems Assessment Toolkit (FESAT)
- Supports the CYSHCN Family Advisory Council
- Partners with PAVE's Family to Family program on care coordination efforts and systems building, including the CYSHCN Blueprint implementation
- Manages contracts to support WA Parent to Parent and WA Fathers Network
- Co-leads the Washington Statewide Leadership Initiative (WSLI), which convenes family-led organizations to elevate family voice



Khimberly Schoenacker

CYSHCN Nutrition Consultant

- Develop, maintain, and contribute to the workforce development of specialized statewide network of nutrition and feeding team professionals.
- Contract manager for 3 Maxillofacial Review Board/ Cleft Lip/Palate Coordinators in Tacoma, Yakima and Spokane.
- Leads a monthly Type 1 Diabetes workgroup.
- Manages the Diagnostic and Treatment Funds (DxTx).
- Delivers subject matter expertise on policy and complex nutrition challenges relating to child health, primarily for CYSHCN.
- Creates or updates CYSHCN health nutrition education materials, facilitate and conduct education programs, provide TA to RDs, WIC providers, and other medical providers about specific needs and treatment approaches.



Vacant

CYSHCN Behavioral & Adolescent Consultant

- Manages work in behavioral health and adolescent transition
- Project Manager for the HRSA Pediatric Mental Health Care Access Grant (PMHCA)
- Works with a team from Seattle Children’s Hospital and Frontier Behavioral Health to implement the Supporting Adolescents and Families Experiencing Suicidality (SAFES) project in the North Central and Better Health Together ACH Regions
- Manages Pediatric Mental Health Care Access (PMHCA) Expansion Projects
- Creates and updates CYSHCN health education materials on behavioral and adolescent health topics
- Promotes mental wellness and resilience through increased access to behavioral health and other support services.
- Provides information, training, and technical assistance to staff from other agencies, families, providers, and other community partners about behavioral health and transition services available to CYSHCN



Linda Ramirez

CYSHCN Communications & Early Childhood Consultant

- Primary contact for inquiries about CYSHCN
- Manages contacts and distribution lists for the CYSHCN unit and early childhood work.
- Ensures timely, clear, and comprehensive communication about services and supports for CYSHCN and early childhood initiatives.
- Manages updates to guidelines, policies, procedures and WAC regulations within the program manual and posting of most current versions on DOH websites.
- Creates quarterly agendas, arranging special presentations, soliciting and compiling information from participants, and facilitating information exchanges for statewide participants and regional representatives.



Amanda Simon

Process Improvement Specialist

- CHIF (Child Health Intake Form) Administrator
- Coordinates reporting from LHJ and Neurodevelopmental Centers of Excellence (NDCs)
- Liaisons with statewide partners to streamline CHIF reporting.
- Continuous process improvement efforts including but not limited to care coordination, programmatic connections, CHIF and systemic pathways.
- Contract Manager for the 18 Neurodevelopmental Centers of Excellence.
- Point of contact for the NDCs.
- Represents DOH on the State Interagency Coordinating Council (SICC) for early intervention services

Linda Ramirez

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