

# Mpox Vaccine (JYNNEOS): Limited doses available to providers at no cost

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March 2025

The Department of Health (DOH) is offering limited doses of JYNNEOS vaccine to clinics who serve individuals recommended to receive the vaccine for mpox prevention (see [WA DOH Guidelines for JYNNEOS Vaccine Use](#)).

We recognize clinics may have challenges obtaining JYNNEOS doses due to cost. We're offering limited doses we have available until our supply runs out.

These doses can be administered to patients with any insurance status. For insured individuals, clinics can seek reimbursement for administration fees, but not for the cost of the vaccine since it is being provided at no cost. For uninsured individuals, we ask that you not deny administration of the vaccine if the patient is unable to pay the administration fee, in addition to not charging for the cost of vaccine.

This vaccine opportunity is different than the vaccine being offered through the DOH Adult Vaccine Program (AVP). While doses through AVP are strictly limited to uninsured individuals, the vaccine being offered in this separate one-time opportunity is being supplied without restrictions on insurance status. Clinics can offer vaccine to insured or uninsured individuals recommended to receive mpox vaccine. Given limited supply, please consider using AVP supplied doses (if available) for uninsured individuals.

For more information about AVP, visit [Washington State Adult Vaccine Program](#).

## How do I request Mpox vaccine?

### Requests

Complete the [JYNNEOS ordering form](#) to request mpox vaccine.

Information requested includes:

- Name, email, and phone number to contact about the order.
- Clinic name
- Shipping address
- If you participate in the state's childhood or adult vaccine programs, your Provider's PIN.
- Number of **vials** requesting in increments of 10. (Minimum order is a 10-pack of 1-dose vials)

- **Please request the amount you expect to use in 1 month. This will help manage doses available and reduce waste.**
- Attestation that you have appropriate refrigeration for vaccine storage, and that clinic staff handling and administering vaccine understand requirements (see below.)

## Requirements

- Clinics requesting vaccine are required to have [proper vaccine storage units and meet standard storage and handling recommendations for JYNNEOS vaccine](#).
    - Ensure the storage and handling of vaccines are in accordance with the [manufacturer's specifications](#) and the CDC's Mpxv Addendum to the Storage and Handling Toolkit.
    - Use appropriate equipment to store and maintain proper vaccine conditions.
      - Dormitory style units may never be used for storing vaccine.
      - Pharmaceutical grade refrigerators and freezers are strongly recommended.
      - Portable storage units or qualified containers are required to be used during mobile, curbside, or similar off-site vaccination clinics.
  - Monitor Vaccine Temperature
    - Use a continuous temperature monitoring device (i.e., digital data logger) in each unit storing vaccine to monitor vaccine temperature.
    - Visually review and record the refrigerator and freezer min/max temperature at least once a day on a temperature log.
    - Ensure the refrigerator temperature stays between 36°F and 46°F (2°C and 8°C), and the freezer temperature is between 5°F and -13°F (between -15°C and -25°C).
    - Take immediate action to correct improper vaccine storage conditions, including exposure to light and exposure to temperatures outside the recommended ranges.
  - Oversee Vaccine Shipments
    - Ensure all vaccine shipments/transfers are promptly received and stored immediately. Report any problems with vaccine shipments immediately.
    - Make sure all staff who receive packages know how to handle receipt of vaccine deliveries.
  - Do not charge for the cost of the vaccine.
  - Offer vaccines to individuals recommended to receive it, following [DOH Guidelines for JYNNEOS Vaccine Use](#).
  - Before administering JYNNEOS vaccine, organization must provide a [CDC Vaccine Information Statement \(VIS\)](#), or [FDA Emergency Use Authorization \(EUA\) Fact Sheet](#) for persons receiving JYNNEOS vaccine under EUA, as applicable, to each vaccine
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recipient, the adult caregiver accompanying the recipient, or other legal representative.

- Organization must report all serious adverse events (AEs) following administration of JYNNEOS vaccine and vaccine administration errors to the [Vaccine Adverse Event Reporting System \(VAERS\)](#).
- Understand that prioritization for this supply should be placed for populations identified in [DOH Guidelines for JYNNEOS Vaccine Use](#).

## Review and Shipment Process

Requests will be reviewed every Tuesday at 12 p.m. Orders will be processed on Thursday, until supply runs out. Requestors will receive emails about their requests to confirm status of request and/or shipments, or to help provide additional information needed.

## Questions & Technical Assistance

- For additional questions about mpox vaccine and this opportunity, please contact [mpoxconsult@doh.wa.gov](mailto:mpoxconsult@doh.wa.gov) or [oi@doh.wa.gov](mailto:oi@doh.wa.gov).

## Program Questions & Answers

**Q: Is this different from vaccine offered through the existing DOH Adult Vaccine Program for uninsured adults?**

- **A:** Yes, this is separate from the [DOH Adult Vaccine Program](#). Mpox vaccine offered through this opportunity can be given to persons recommended to receive, with any insurance status, whereas vaccine received through AVP can only be administered to uninsured adults.

**Q: Is there an enrollment process?**

- **A:** No, there is no enrollment process to receive this vaccine. Interested health care clinics can submit requests for vaccine here: [JYNNEOS Request Form](#). This includes an attestation of meeting basic requirements for storing and administering vaccine.

**Q: Am I required to submit a temperature log?**

- **A:** No. We are not requiring submission of temperature logs at this time.

**Q: Am I required to submit doses administered data to the Washington Immunization Information System (WAIIS)?**

- **A:** We promote the use of WAIIS as a tool for documenting immunizations administered. Many providers and health organizations already do so through electronic data exchange. While we will not require this for the mpox vaccine offered through this opportunity, we highly recommend immunizations administered be documented in the WAIIS as another avenue for patients to access their vaccination history.

To learn more about participating in [WAIIS](#).

**Q: Am I required to track my inventory received in the Washington Immunization Information System (WAIIS)?**

- **A:** Use of WAIS to manage vaccine inventory for this opportunity is not required.

For clinics who have an account in WAIS, we do recommend using WAIS to manage vaccine inventory (steps below.)

- Upon receipt of vaccines, add the number of vaccine vials received into IIS inventory by manually entering the vaccine shipment or 'Receiving' a vaccine transfer.
- Maintain accurate count of number of vaccine vials on hand within IIS inventory.
- Make adjustments and/or corrections to inventory counts daily to assure correct number of vials are reflected in inventory balance following the Mpox Vaccine Management in the WAIS instructions.
- D. Report any loss of vaccine vials resulting from vaccine expiration, wastage, and compromised cold chain in the IIS.

**Q: I have a general question about mpox or my questions are not listed here:**

- **A:** Look to see if your question is asked on the [DOH Mpox Frequently Asked Questions \(FAQs\) page](#) (available in English and Spanish). If your question is still not answered, feel free to reach out to [mpoxconsult@doh.wa.gov](mailto:mpoxconsult@doh.wa.gov).

**DOH 348-1095 March 2025**

To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email [doh.information@doh.wa.gov](mailto:doh.information@doh.wa.gov).