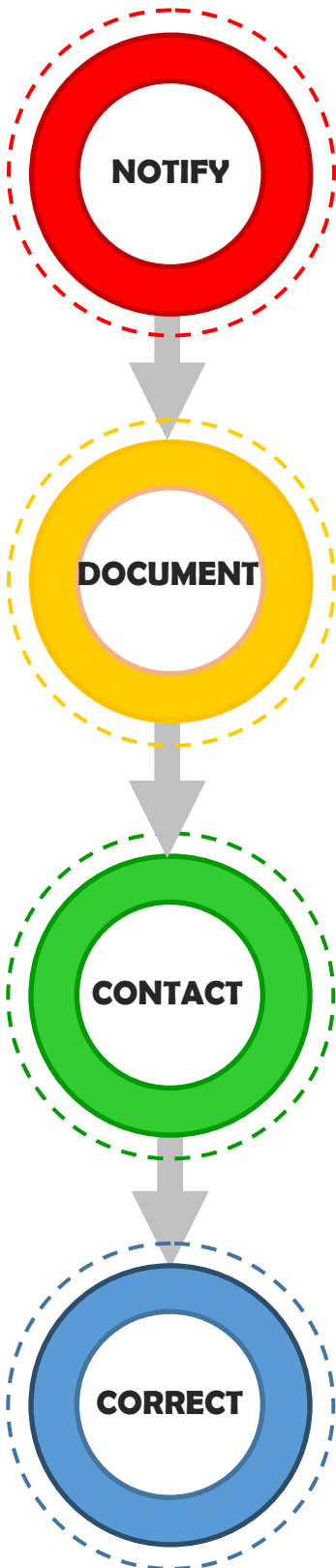


# Childhood Vaccine Program

Office of Immunization | (360) 236-2829 | [doh.wa.gov/cvp](http://doh.wa.gov/cvp) | [wachildhoodvaccines@doh.wa.gov](mailto:wachildhoodvaccines@doh.wa.gov)

## Vaccine Temperature Excursion Guide



**Notify the primary or backup vaccine coordinator immediately if you discover a temperature excursion.**

Bag the affected vaccines and place a label on them saying “DO NOT USE.” Do not discard these vaccines or remove them from the storage unit.

**Document the details of the temperature excursion including the:**

- Date, time, and name of person completing report, description of the event, storage unit temperature, inventory vaccines affected
- Determine the length of time the vaccine has been out of range including any previous temp excursions

**After manufacturer determination:**

- Note date and length of time out of range on vaccine boxes
- Document the excursion via your REDCap portal including manufacturer determination and case number(s)/PDFs or emails of stability information

**Contact the vaccine manufacturers.**

Be prepared to provide documentation and data logger information. Follow manufacturer guidance based on viability of vaccines. Record and save any case numbers or PDFs/emails of stability information.

If manufacturer guidance is unclear or states that providers can use their discretion to continue to use the vaccine, you must contact the DOH Childhood Vaccine Program at [WChildhoodVaccines@doh.wa.gov](mailto:WChildhoodVaccines@doh.wa.gov). Providers do not have the authority to discard publicly purchased vaccines.

Manufacturer Contact Numbers (Click links for online tools where available)	
<a href="#">AstraZeneca (Medimmune)</a>	877-633-4411
<a href="#">Bavarian Nordic</a>	844-422-8274
<a href="#">GlaxoSmithKline</a>	888-825-5249
<a href="#">MassBiologics (Grifols)</a>	617-474-3000
<a href="#">Merck</a>	800-672-6372
<a href="#">Moderna</a>	866-663-3762
<a href="#">Novavax</a>	855-239-9174
<a href="#">Pfizer</a>	800-438-1985
<a href="#">Sanofi Pasteur</a>	800-822-2463
<a href="#">Seqirus</a>	855-358-8966

**Determine and address what caused the temperature issue.** Check the basics, including the power supply, the unit door, and thermostat settings.

If the excursion was the result of a temperature fluctuation, follow guidance on adjusting the storage unit temperature to the correct range.

If the thermometer failed, implement your back-up thermometer. If the storage unit failed, implement your emergency plan.

If vaccines were moved to another unit please provide 3 days stable temps in range before moving vaccines back into unit.